

Item location and description __________ **Post code** _____**Contact** _____ **Telephone no** _____**Invoice address** __________ **Post code** _____**Contact** _____ **Telephone no** _____

Penny Hydraulics Ltd agree to carry out one annual service and one interim inspection on the above equipment in any twelve-month period. A test certificate will be left on site and a copy sent with the invoice. New customers are asked to pay for the year in advance although any parts used would be invoiced separately after the work has been satisfactorily completed.

The customer will be invoiced following each visit and by signing this document agrees to make full payment within 30 days of the invoice date in accordance with the scale of charges, which may vary from time to time. This service contract will continue until cancelled in writing by either party.

In the event of a problem arising in-between scheduled visits the customer should telephone our helpline, +44 0 1246 811475, as soon as possible so that appropriate action can be taken by ourselves. There will be no charge for the call-out or for labour unless the problem is due to abuse or misuse. Parts used may be added to the next invoice due.

Authorisation will be sought before any part over £75 is replaced.
Call-out without service contract would be charged at a minimum of £294.00 plus parts.

Annual service	£150.00 (each visit includes a statutory examination & test)
Interim inspection	£83.00
Total cost per year	£233.00

Please note that bespoke service contracts can be drawn up to suit particular needs.

All prices are excluding VAT. Replacement parts will be charged in addition to the above prices.

Signed _____ **Print name** _____**Position** _____ **Order number** _____**Date** _____

Please post completed form to:

Penny Hydraulics Ltd Station Road Clowne Chesterfield Derbyshire S43 4AB United Kingdom
or fax to: +44 (0) 1246 810403

For more information please telephone +44 (0) 1246 811475 or email: sales@pennyhydraulics.com